Global Leaders in Independent Software Testing Services
Corporate Overview

Cigniti Technologies, Global Leaders in Independent Software Testing Services, is headquartered at Hyderabad, India. With a team of over 1800 people, Cigniti is spread across US, UK, India, Australia, and Canada. Over the last 15 years, Cigniti has helped Enterprises and ISVs across verticals build quality software while improving time-to-market and reducing cost of quality. Cigniti has translated its R&D into SMART Tools™ that accelerate testing and help improve the quality of services delivered to clients.

Cigniti is the world’s first Independent Software Testing Services Company to be appraised at CMMI-SVC v1.3, Maturity Level 5, and is also ISO 9001:2008 & ISO 27001:2013 certified. Cigniti has India’s first of its kind Robotics Test Lab, a Mobile Cloud Test Lab with HP & Experitest, and a world class Cloud enabled Performance Test Lab, and an IoT & Smart Meter Lab.


Cigniti has strategic alliances and partnerships with leading product, tool, and technology vendors.

Everest Group acknowledges Cigniti as a Major Contender with a “Best in Class” rating for Buyer satisfaction in the PEAK Matrix™ for Independent Testing Services. Gartner acknowledges and lists Cigniti as a Pure-Play Testing services provider with multi-domain skills. Forrester cites Cigniti among the 9 services firms and systems integrators working to enable Quality at Speed. NelsonHall ranks Cigniti Technologies as a Leader in Software Testing NEAT Charts. Cigniti was also recently acknowledged by Forbes in Asia’s 200 best under-billion companies and is also a recipient of the prestigious Frost and Sullivan Customer Value Leadership Award for Global Automated Software Testing Services category in 2014 and 2015. Cigniti’s CSR initiative Project Cignificance aims to impact 1 million+ lives through education as an enabler.

Cigniti has also been awarded a place on the Crown Commercial Service (CCS) latest G-Cloud 6 framework for providing Lot 4: Specialist Cloud Services. Public sector enterprises will now have access to Cigniti’s expertise in providing world class independent software testing services.

Quick Facts

- Founded in 1998
- Incorporated in Iowa in 2004
- Listed on Bombay Stock Exchange & National Stock Exchange in India

Engagement Models

- Core & Flex
- Co-location
- Pay Per Script
- Pay As You Go

Our Value Proposition

- IP-led services to accelerate QA efforts
- Delivered by career testers who are passionate about testing
- Tiered governance centered around Customer Satisfaction
- Powered by Cigniti Test Methodology (built with a decade of experience & industry best practices)
- ISQTB & PMP certified professionals
- Dedicated R&D team fostering innovation and thought leadership

TRUSTED PARTNER FOR LEADING GLOBAL 2000 COMPANIES
Why Cigniti?

**Agility**
- 100% focus and expertise in testing
- Flexible engagement models
- Agile in functioning
- Executive team involvement

**Independent Testing**
- Niche player
- Unbiased
- Industry Leader IV & V
- Certified & Passionate Career Testers

**IP-led Testing**
- IP-led testing services
- Deployed at no charge
- Accelerates events across Test Life Cycle
- Pro-Agile

**Test Cloud**
- First to offer testing services on cloud
- Flexible Pay As You Go model
- No upfront CAPEX

**Collaborate**
- Global Engagement Model
- Innovate
- Leverage
- Govern

**Certified for Services**
- Reusable process asset library
- World’s first Independent Software Testing Services Company to be appraised at CMMI-SVC v1.3, Maturity Level 5

**Test Accelerators**
- Test accelerators at no charge
- ERP test accelerator for SAP and Oracle
- Test accelerator to support Web 2.0 & POS
Globally, Business enterprises are facing a common challenge: increased customer expectations, technology upgrades, & unpredictability in business environments. The sheer magnitude of these changes is compelling most of them to adopt Agile – a flexible, progressive, software development process/model.

**Our Offering**
Cigniti has successfully supported testing for hundreds of Agile development projects, and has reusable assets such as “User Story Prioritization Tool” & “App & Portfolio Prioritization Tool” that enable effective and efficient testing.

Cigniti’s matured and proven test automation frame work (TAF) seamlessly integrates with client’s Agile/Hybrid development processes. This methodology ensures that testing complements development and helps adopt automation through continuous integration (CI) and implementation of testing techniques (TDD, BDD et al). This approach also helps achieve time-to-market and reduces defect slippage.

Cigniti’s approach takes care of “quality and timeliness”. Our lean governance model provides the “right-level of information to the right-stakeholders (clients adopting Agile) at the right-time”. Cigniti also has a regulated metrics & measurement framework to track and monitor sprint velocity/retro trends, burn rate, backlogs, etc. that provide performance visibility and confidence to all stakeholders (Dev, BAs, QA, Infrastructure, and Executive Teams) for release readiness.

**Our Differentiators**
- CI & automation using matured TAF that seamlessly integrates with leading CI tools and deployment processes.
- Communication & Collaboration - Collocated team to manage distributed Agile environment. “Time Zone Matrix” to plan scrum meetings that support global delivery model.
- ‘Done’ criteria - Set for all user stories and cross-checked for adherence before signing-off. It is one of the most critical checkpoints of an Agile project.
- Lean Governance - Implementation of quality gates, sprint retrospection & reviews; metrics & measures enable thorough alignment with Agile development process.
Enterprises need to deploy/update huge lines of code everyday across hundreds of environments, sometimes as frequently as every 15 minutes. This requires seamless testing across departments and environments with continuous feedback loops via continuous testing. This has led to the evolution of DevOps.

DevOps is a mind-set; an agent of cultural change, bringing contributors from operations and development into a seamless, ongoing Agile process.

**Challenges of DevOps QA**
- Knowledge of testing tools that support diverse infrastructure & compatibility
- Continuous integration & delivery and parallel testing
- Diverse test environments of different teams (Dev, Testing, and Production)
- Human errors in test configuration management
- Lack of access to/expensive cloud-based applications
- Test data management and pace of Agile development

**Our Offering**
Continuous testing is one of the key pillars of Cogniti's DevOps QA framework. Cogniti implements automated static code analysis ensuring code coverage and uses service virtualization for the provisioning of appropriate test environments. The core part of the QA framework ensures automation of the release deployment process by helping in the automation of the UI and API tests and the automation of the integration tests.

**Our Differentiators**
- Early involvement of testing in the lifecycle, continuous testing, and validation of release
- Automation of test data management (TDM)
- Enhanced automation coverage - automate early and automate more; automate entire release deployment ruling out human errors
- Live metrics dashboard that gives absolute visibility
- “Shift Both” ensures early involvement and continuous feedback loops
- Accelerated operational readiness of applications under test
- Implementation of service virtualization to ensure testing occurs in parallel, eliminating dependencies
The quality of solutions provided by an enterprise is directly proportional to the quality of the process being executed. The better the process is managed and implemented, the better is the predicted output.

Our Offering
Cigniti brings a vast experience of providing advisory services that help in mitigating the key risks and obstacles to your growth. Our advisory services provide assessments, workshops, and strategic advisory services that enable value discovery in your existing enterprise. Some specific advisory services provided are:

- Agile Readiness Advisory
- Test Organization Maturity Advisory
- Test Automation Maturity Advisory
- Testing Benchmark Advisory
- QA Tools Advisory

Our Differentiators
- Assess from a strategic and transformational perspective using our proprietary framework on the Agility, Scalability, and Capability (ASC©) parameters
- Test diagnostics toolkits that can identify 150+ test risk factors and single point of testing failures
- Business case provision for test transformation investments, practical recommendations, and a detailed strategy roadmap
- Aligned with industry best practices of TMMI, TPI, CMMI, Lean, and Agile

ADVISE | TRANSFORM | OPERATE

- Improve enterprise agility in IT-Business engagement
- Reduce cycle time for testing
- Reduce the cause & impact of failures
- Improve test quality & outcomes
- Reduce total cost of testing
- Improve Business Value

Achieve Competitive Advantage
To thrive in today’s digital markets, enterprises are under a huge pressure to transform to new age models of delivering Quality @ Speed. This puts a huge demand on the IT function and on its entire value chain - especially on Testing which is crucial to the overall success of a product.

**Our Offering**

Cigniti brings its vast experience of providing transformation services that can help in addressing key challenges and risks faced during the transformations. Our transformation services help manage end-to-end ownership of business outcomes such as high maturity testing outcomes, reduced cost of testing, improved agility using continuous testing, and faster time-to-market. We offer long term business benefits by deploying the best of reusable process components and tools to meet the business objectives.

**Our Differentiators**

- A Practice Centre of Excellence (PCoE) that will deliver transformational outcomes using Cigniti’s proprietary framework - Standardize, Centralize, Optimize, Prioritize, & Evolve (SCOPE®)
- A Test Transformation Office (TTO) that will provide advisory services to setup a Quality Management Office (QMO)
- Agile transformation that will provide Test Automation Feasibility analysis, and test automation framework & strategies using Cigniti’s proprietary framework
- Outcome-based engagement models
- More than 200 reusable process components that can be remodelled for accelerated delivery
- Process & tool alliances to enable enhanced testing solutions

**CHANGE vs TRANSFORMATION**

1. Strategy
2. Road map
3. Design
4. Implement
5. Monitor
Customers today increasingly prefer web and mobile-based media, accelerating a new paradigm in Digital Trends. This shift is urging enterprises across verticals especially in BFSI, Retail, eCommerce, HCLS, Travel, Hospitality etc. to adapt to the same. Ensuring user experience (UX) is vital in digital media. Any complicated/non-user friendly web/mobile experience potentially stops the customer to complete the transaction.

**Challenges of Digital QA**
- High frequency of changes/release made to apps
- Validation of multiple channels for a consistent customer experience
- Security compliance requirements
- Understanding of customer usage patterns

**Our Offering**
Cigniti methodologies, techniques, and specialists ensure that the apps are thoroughly validated for UX and cover responsive web design patterns, screen resolutions, accessibility, usability, content, navigation, etc. To successfully implement digital transformation, Cigniti has developed checklists, testlets, frameworks, processes, methodologies, and best practices to ensure effective and efficient validations using our 5 QA initiatives.

**Our Differentiators**
- Thorough validation of UX
- A tool & technology agnostic framework that ensures Script Once & Executes Everywhere
- Testlets for effective and efficient testing
- Cost effective solution leveraging cloud
- **5 QA initiatives:**
  - **Continuous Testing:** Ensure thorough handshake between Business, Development, Testing, Infrastructure, and Deployment teams
  - **Omni-Channel Testing across channels:** Assure consistent experience and end-to-end business process validations and cross-platform validations
  - **Customer Experience:** Testing end-to-end customer journeys and specific responsive web design patterns
  - **Cyber Security QA:** Shift from “alert and reaction-based approach” to “anticipate and hunt for malicious activity”
  - **Analytics Validation:** Validate structured/unstructured data, and completeness of data by evaluating various data sources
Superior and successful ERP software implementations, upgradations, rollouts and enhancements need meticulously defined and well executed ERP testing initiatives. Rigorous testing of every business process and critical process flow of an enterprise ensures ‘first time ready’ rollouts. Test automation backed by strong functional & domain understanding of the industry assures the highest success for any ERP rollout.

Our Offering
Our ERP testing services ensure QA and support strategic business goals before, during, and beyond application integration. Designed to ensure rapid and comprehensive results, our accelerators, frameworks and processes provide scalable and reusable components. Our ERP testing services are designed to evaluate, automate, regulate, establish, and accelerate QA for ERP systems and ERP products.

We cover: Analytics, Finance, Procurement, Production, Warehouse, Sales, Logistics, HR and Customer Relationship Management, etc., along with industry specific domains like Retail, Utilities, Banking and Healthcare, etc.

We provide:
- Test Automation and Acceleration
- Transactional Validation
- Integration Testing
- Security Testing
- ERP Testing Checklist
- Rehearsal of Release
- End User Training process

Our Differentiators
- Expertise on Mobile, Cloud, and Social models of leading ERP vendors including SAP, PeopleSoft, Oracle, Microsoft, JD Edwards, Siebel, and BAAN.
- Hybrid frameworks for multiple systems and greater remodelling and a reusability index of 70%
- Remodelled test scenario generation, test planning, test scoping, and rapid requirement analysis
- Scheduled test script execution, collaboration during test scripts preparation, and issue resolution and retesting
- Real world testing experience with customer-side SMEs, business analysts, core users and end users that helps in hierarchy/escalation nodes of the enterprise

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Consumers using internet on smartphones and tablets expect eCommerce platforms to be smarter, faster, and secure. They expect transactions to be convenient, safe, and cost-effective. An eCommerce platform must seamlessly integrate with Payment Systems, Supply Chain, ERP, Warehouse Management, POS, and other applications in the Enterprise ecosystem. The above mentioned trends, complex business architecture, and Enterprise ecosystems call for testing specialists and a test partner who is Agile, smart, effective, and efficient.

Our Offering
Our eCommerce CoE helps us understand the dynamics, complexity, and expectations of the eCommerce platform providers and end-users, addresses the above challenges, and delivers world-class value-added services. It leverages proven methodologies, techniques, processes, guidelines, and a tool and technology agnostic framework to ensure effective and efficient testing and validation of eCommerce platforms along with their interfaces. It ensures implementation of our philosophy of “Script Once” and “Executes Everywhere” on multiple devices, browsers, OS platforms, POS, and Payment Systems. Our performance engineering approach includes verifying the application performance via geographically distributed load, scalability, and stress testing, to meet SLAs for response times. Our performance recommendations improve predictability, availability, and reliability of the application.

During online purchases, consumers do not feel secure sharing personal/financial information. Our Security Testing CoE provides an end-to-end security testing solution that takes care of this challenge.

Our Differentiators
- **UI & User Experience Testing**: In-house frameworks, toolkits and checklists perform automated UI validation across OEMs, browsers, and OS.
- **Holiday Readiness Testing**: Pay per use performance testing model that improves application performance and assures 90th percentile response times in standard reporting.
- **PCI Preparedness**: Pre-defined checklists enable preparedness of eCommerce portals for PIC DSS certification.
An exponential growth in the number and variety of consumer and enterprise mobile applications has led to a mobile shift in every industry. Enterprises are expected to ensure a high level of quality and mobile responsiveness in every application in order to compete, prevent loss of productivity, increase revenue, and improve brand reputation.

Device and platform diversity, short release cycles, lack of mature testing tools, and variety of network connectivity requirements make for a compelling need for an end-to-end mobile application testing solution.

**Challenges of Mobile Applications Testing**
- Device/Platform agnostic mobile automation framework
- Testing required for diverse network conditions
- Fast changing OEM landscape
- Rapid frequency of app releases

**Our Offer**
Cigniti’s enterprise mobile lab armed with a comprehensive mobile application testing strategy for getting apps to market on time and within budget, helps increase the customers’ ROI. Cigniti’s mobile testing approach encapsulates the entire software testing life cycle to ensure quality deliverables by leveraging our Mobile TCoE.

**Our Differentiators**
- Device agnostic mobile automation framework supporting multitude of operating systems (such as iOS, Android, Symbian, Windows & BlackBerry), cross-OEM compatibility, portability, and reusability of scripts
- Proprietary mobile testing lab and framework to determine optimal platform based on production/industry analytics for devices, locations, and carriers
- Simulation of network bandwidth settings based on the carrier (3G, 3G+, 4G, LTE, Wi-Fi etc.) and the quality of signal (Poor, Average, and Good)
- Mobile Device Cloud for testing on real devices on diverse networks and geographies, and Test Accelerators for jump-starting, thereby reducing test cycles
With the convergence of cloud, mobility, social computing and web applications, the consequences of a security breach have become very significant: loss of revenues, damage to credibility and reputation, legal liability, exposure of private data, and loss of customer confidence and trust.

Our Offering
Cigniti, a leading specialist in the security testing industry, provides a seamless security testing strategy that not only ensures safety against such losses, but also reveals vulnerabilities in the security mechanisms of the applications.

Cigniti offers a vast knowledge repository, proprietary testing methodologies, and test accelerators leveraging experience of working on over 100 engagements using industry standards as OWASP. Our experienced team leverages passive (Social Engineering, Data Privacy, Architectural Risk Analysis, etc.) & active (Ethical Hacking, Threat Modeling, etc.) security testing methods, using a combination of open source, commercial, & proprietary security testing tools.

Cigniti has deep expertise in security testing for web and mobile applications, software products, and web services, both on-premise and over the cloud, and offers an in-depth security analysis supported by comprehensive reports and dashboards, along with remedial measures for any issues found.

Our Differentiators
» Apps under testing are FREE from OWASP reported vulnerabilities & threads
» Optimal mix of manual testing & automation scan reduce incorrect reporting
» Readiness certification for PCI-DSS, and other industry compliance requirements
» Testing performed by CEH, CISSP, CISA certified professionals
As customers are increasingly being accustomed to faster response times with simpler UI, enterprises are demanding responses within milliseconds. Software needs to match the newer benchmarks of performance that are emerging across verticals.

The emergence of new technologies has started a chain reaction across the components of the IT ecosystem, bringing in a whole new variety of performance bottlenecks. As enterprises aim to achieve convergence between performance test requirements and business solutions, the reliance on scalable and reusable components is rising to new levels.

Our Offering
Cigniti’s performance testing services help enterprises ensure full cycle performance engineering services backed by new age bottleneck analysis techniques. With new levels of scalability, the frameworks help test load, stress and peaks irrespective of the architecture. Cigniti’s proven expertise in capacity planning and sizing helps enterprises ensure impeccable standards of performance.

Our Differentiators
- Full-cycle performance engineering services
- Proprietary frameworks to accelerate and augment testing
- Custom performance tools
- Expertise in databases and high volume transaction systems
- On-demand performance analysts and architects
- Expertise in proprietary, open source and third-party tools
In the traditional testing approach, teams provided components they were responsible for, which were then assembled and tested. In today’s rapid development cycles, this delay can be disastrous. Most enterprises today face an undeniable need for systems and processes that can mimic and recreate the behaviour of a production environment.

Service virtualization emulates the behaviour of specific applications in a heterogeneous environment. A seamlessly integrated application development and testing environment is the need of the hour. Service virtualization and testing ensure that the testing environment provides a much needed transparency between the two, and also enable parallel testing of different components.

**Challenges of Service Virtualization and Testing**
- Test data provisioning in a heterogeneous environment
- Replication of headless testing for incomplete functions
- Ensuring optimum test coverage in continuous release integration
- Simulation of production like environment during the testing life cycle
- Managing multiple interdependencies between applications and their interfaces
- Quick turnaround for creation of environments in geographically distributed teams

**Our Offering**
- Automated test design & test data generation
- Tool & Technology agnostic automation framework
- Plug-and-play ready solution for any phase of test life cycle
- Automated test execution for both GUI and non-GUI testing
- Industry proven techniques for a fully integrated test coverage
- Effort saving of up to 45% with the proposed integrated solution

**Our Differentiators**
- Use of Shift-Left for early detection of defects
- Adoption of parallel development and testing via service virtualization
- Test more scenarios faster and earlier, increasing quality and lowering risk
- Accelerated test cycles concept due to elimination of interface dependencies
- Validation of core functionality allowing faster than expected time-to-market
The demand to cater to high test data volumes encompassing diverse data types, with geographically distributed applications is constantly increasing. These factors make TDM services, a disciplined approach to manage and control test data in various test environments, an important component to ensure reliability and quality for enterprise class software applications.

**Challenges of Test Data Management**
- Handling multiple sources of data in different formats required for testing
- Managing changes to shared test data that affect multiple projects/programs
- Inadequate, improper, insufficient test data, and lack of a proper TDM strategy
- Techniques to handle PII related data to comply with HIPAA, PCI, GLBA, SOX, etc.
- Lack of formal governance and processes to dispose test data when not needed
- Complex and large volume of data requirements for validating business processes

**Our Offering**
Cigniti TDM services are designed to satisfy the demands of enterprises trying to take advantage of test data and environment management solutions for complex IT deployments. Cigniti TDM services cater to the following: Test Data Discovery, Subset Production, Masking, Test Data Refresh, Automation of Comparing Results, Streamlining Deployments, and consolidating TDM Services.

**Our Differentiators**
- Availability of on-demand, fit-for-purpose test data
- Availability of voluminous and real-look testing data
- Improved test coverage due to improved test data quality
- Consolidating TDM that results in quicker data provisioning
- Reduced test cycle time due to automated test data processes
The medical device industry is facing a rapid growth in today’s dynamically expanding global healthcare market. Due to their critical role in our lives, medical devices need to be verified and validated for quality and regulatory compliance requirements of different nations in context. In order to ensure high quality, safety, and to avoid unnecessary product recalls related costs, medical device enterprises need reliable and strategic technology and QA partners.

**Our Offering**

We offer end-to-end QA and regulatory compliance validation services to medical device enterprises. Our 15+ years expertise in QA/testing of medical devices, coupled with deep-domain knowledge, has helped clients reduce production costs, accelerate time-to-market, comply with regulations, and improve quality of services to patients while adopting latest technologies and best practices. Our QA/testing practice specific to medical devices conforms to FDA Quality System Regulations (QSR) and helps clients fast-track their submission to FDA and other regulatory agencies.

**Our Differentiators**

- **Faster Time to Market** – Device agnostic test automation framework (TAF) that accelerates the entire verification and validation process while reducing time to market, and also supports automation on diverse medical devices
- **Accelerated Regulatory Approval** – Extensive working knowledge of regulatory compliances (such as American FDA, European CE, etc., industry standards as IEC62304:2006, and more), regulatory approval process, associated guidelines/checklists, and pre-certification testing that helps accelerate regulatory approval process
- **Cost Savings** – Virtual/simulation testing models and latest tools & technologies lead to cost-effective regression cycles
- **Certified Resources** – Availability of testers with relevant domain and industry knowledge & certifications of infrastructure setup, and ability to perform QA using service virtualization
Enterprises today have huge volumes of data that if stored and analyzed properly, raises productivity and gives them a competitive advantage. BigData helps businesses spread across multiple industry verticals to become productive, respond faster, and make better decisions and predictions. Using techniques that ensure quality to handle the ever increasing volume of data is imperative, and makes testing BigData challenging because the type of data differs among industries and verticals.

Our Offering
Cigniti helps clients achieve lasting, distinctive, and substantial performance improvements by assuring quality tested and assured techniques for handling BigData. This is achieved by use of new approaches of testing in Agile environment following automated testing criteria with technical expertise. Cigniti leverages its experience of having tested large scale data warehousing and business intelligence applications to offer a host of BigData Testing services and solutions. Cigniti Testlets offer point solutions for all problems that a new age BigData application would have to go through before being certified with QA levels that match industry standards.

Our Differentiators
- Help identify the proper data sets and the right test environment
- Address enterprise level challenges using innovative ways of collaborating across functions and businesses
- Focus on testing data security that helps companies in testing and creating quality data for taking full advantage of their data
- Use proven techniques to test the four Vs: Volume, Velocity, Variety, and the Value on high volume data
- Identify and test data quality, store it in a structured way, and make correct data-related decisions based on un-structured volumes of data
- Capable resources who handle testing of BigData and analytics
- Right platform to pool, map, and test for proper data access and connectivity
Cigniti has built a set of test tools to accelerate test events in the software test life cycle. Cigniti’s SMART Tools provide point solutions for gaps that are not fulfilled by market tools and provide seamless integration with the leading market tools. With over a decade of experience in Software Quality Assurance industry, Cigniti has encapsulated its expertise into SMART Tools/solutions/frameworks that benefit clients by jump-starting test automation objectives while ensuring quicker ROI. Cigniti SMART Tools are cloud enabled with Pay As You Go model service options.

**Our Offering**
- Better visibility
- Insightful analytical engine
- Designed by process experts
- Rich repository of failure analysis
- Industry and business specific metrics
- Insightful statistical tools and techniques
- Proven Global Executive Management experience

*The explosion of devices and apps is creating a strain on organizations. As devices shift to business critical application platforms, the ability to have consistent test automation will be a key to success.*

- Gartner
Labs

Enterprise Mobile Lab

Cloud Enabled Performance Lab

Robotics Lab

Smart Meter Lab
Testers were willing to continue arguing for their perception of a deficiency, this led to good improvements in some situations where we were misinterpreting their points. The team sent in a daily digest of logged bugs and also gave us a very clear indication of items that needed feedback and clarifications.

CEO - A leading Software Solutions provider

I want to thank you and your team for all the efforts in getting us to this point. This is what it should be. It also gave us an insight into the kind of expertise the Cigniti team has for testing and the kind of value you bring to your clients.

Well Done!

CIO - A leading Health Information Management enterprise

Thanks to you and your team for all your efforts. I know this project has not been easy. I appreciate you offering to get a new test plan together.

THANK YOU!

Vice President - A leading Financial Services provider

On behalf of the 21,000 members and the management team, we thank you for your great effort in working through our December deployment release completed today. This was clearly a One Team effort. We know there were many challenges, and we also know this group is up to the task in working through the hard issues along the way. Thanks for the humility and collaboration that good work like this requires. We know there is much more to do in the months ahead, though we also want to pause and appreciate the accomplishments so far.

CEO - A global NGO
Media
## Awards & Recognition

<table>
<thead>
<tr>
<th>Frost &amp; Sullivan</th>
<th>Forbes</th>
<th>Test Magazine</th>
<th>ReportWatch</th>
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<tbody>
<tr>
<td>Cigniti won the 2014 (North America) and 2015 (Europe) Global Customer Leadership Award for Automated Software Testing Services</td>
<td>Cigniti mentioned in Asia’s 200 Best under billion companies</td>
<td>Cigniti acknowledged as one of the top 20 leading independent software testing services companies in Europe</td>
<td>Cigniti’s annual report 2012-13 topped the list (global rank 293) of 7 Indian reports making it into the global 400 list.</td>
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Globally acknowledged as a leading independent testing services company
Cigniti is a ‘Leader’ in Software Testing NEAT Charts of all three market segments (Overall, Efficiency, and Transformation - Focused Clients)

Gartner acknowledges and lists Cigniti as a Pure-Play Testing service provider with multi domain skills


Source: "NEAT vendor evaluation for Software Testing", NelsonHall, September 2014

Cigniti is a Major Contender with a “Best in Class” rating for Buyer satisfaction in the PEAK Matrix™ for Independent Testing Services, 2015


Forrester cited Cigniti among the 9 services firms and systems integrators working to enable Quality at Speed


Source: Forrester
Strategic Alliances & Partnerships
Office Locations

**US**
Cigniti Inc.
433 E Las Colinas Blvd,
Suite 1300,
Irving, TX 75039

**India - Corporate Office**
Cigniti Technologies Ltd.
6th Floor, ORION Block,
"The V" (Ascendas)
Plot # 17 Software Units Layout
Madhapur, Hyderabad - 500081

**India - Global Test Engineering Centers**
Cigniti Technologies Ltd.
1st Floor, ORION Block, &
8th Floor, Vega Block,
"The V" (Ascendas)
Plot # 17 Software Units Layout
Madhapur, Hyderabad - 500081

**UK**
Cigniti Technologies (UK) Limited
9 Devonshire Square
London, EC2M 4YF

**Australia**
Cigniti Technologies (Australia) Pty Ltd

**Sydney**
Level 13, 135 King Street
Sydney, NSW 2000

**Canberra**
Tower A, Level 5, 7 London Circuit
Canberra, ACT, 2601

**Melbourne**
Level 28, 303 Collins Street
Melbourne, VIC 3000

**Canada**
Cigniti Inc
2425 Matheson Boulevard East,
7th floor, Suite 731
Mississauga, Ontario L4W 5K4