Cigniti Achieves CMMI-SVC v1.3 Level 3 Rating

New
Offerings

by **Dominique Raviart**
published on **Apr 17, 2013**

read full
article online

Cigniti Technologies has been rated CMMI-SVC v1.3 maturity level 3.

CMMI is the Capability Maturity Model Integration, developed by the Carnegie Mellon University's Software Engineering Institute.

Cigniti is the first software testing pure-play to be rated CMMI for Services 1.3 Maturity Level 3.

Analyst comments:

CMMI-SVC is one the three frameworks developed by SEI, along with CMMI for Acquisition and CMMI for Development. It is made to be used by third parties including application services vendors. CMMI for Services was originally released in 2009 as version 1.2. Its 1.3 release was introduced in 2010.

CMMI-SVC includes a testing and QA element witht its Process and Product Quality Assurance (PPQA) module. The purpose of PPQA is to implement QA processes into the development processes with the goal of improving the quality of software developed.

Software testing is a highly labor-intensive activity with the total number of career testers across the world now estimated by NelsonHall to ~220,000. The number of career testers is growing very significantly each year and by ~12% in 2012 and for 2013. For a vendor, adherence or compliance to a formalized QA process is therefore a way of reassuring clients of the quality and repeatability of the testing service it delivers, in spite of the scale of its testing delivery.

The road taken by Cigniti Technologies is interesting. Several competitors have tended to comply with testing and QA-only TMMi. Cigniti has made the decision to invest into CMMI-SVC 1.3 as a differentiator. Whatever the methodology adopted, the growing focus on formalized testing processes show that testing has exited the days of heroic testing and entered the area of process-oriented activities. Given the level of testing adoption growth currently, this is good news.

Vendor	**Cigniti**
Service	**Application Testing Management**

Rate this article

No votes 10 ⌄ rate this

This report is published in the following programs:
- Tracking Service
- BPO Market Development
- Key Vendor Assessments
- IT Outsourcing
- Software Testing
- Application Outsourcing