



Oracle JD Edwards ERP Testing for Leading Law Firm in US

Leading provider of Online Legal Services hires Cigniti for specialized ERP Testing & Test Automation

About the Client

The Client is a leading provider of online legal services to more than 300,000 small businesses and 75 percent of the Fortune 1000. Their applications help businesses and law firms around the world manage their most critical business and legal compliance responsibilities.

Business Situation & Challenges

- Highly customized JDE E1 (80% Customization)
- Minimal documentation on JDE E1 Customizations
- Lack of Regression Test Suite
- Lack of focused testing
- Lack of dedicated team for testing
- Developers doubling up as testers
- Retesting not done properly
- High number of post-production defects

Application under Test:

Oracle JDE E1

Testing types

Regression Testing, Test Automation

Solutions Provided

Cigniti team with its expertise in Test Automation and ERP testing, worked towards delivering the following solutions.

- Hired JDE E1 Consultants to reduce Knowledge Transfer (KT) burden on client team
- Acquired knowledge on the highly customized JDE E1 by organizing planned KT Sessions
- Recorded all KT Sessions to train new team members
- Implemented Scenario driven testing
- Built regression suite for different scenarios (happy path and exception based)
- Tried and Tested all Permutations and Combinations to provide complete test coverage
- Performed proper triage of defects – identified the defects, assessed the criticality of the defect, and performed root cause
- Implemented Automation Testing of Regression Suite
- Performed tool feasibility to decide on the best tool

Results & Key Benefits Delivered

The client derived some major benefits from the solutions delivered by the team:

- Performed focused testing
- Built Regression Suite
- Reduced test cycle time with test automation
- Identified major defects at early stage reducing cost of quality
- Reduced post migration defects
- Reduced time to market
- Built Knowledge Management for the highly customized JDE implementation



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About Cigniti

Cigniti Technologies Limited (BSE: 534758, www.cigniti.com), Global Leaders in Independent Software Testing (IST) Services, is headquartered at Hyderabad, India. Cigniti's 2000+ career testers are spread across US, UK, India, Australia, and Canada. Cigniti is the world's first IST Services Company to be appraised at CMMI-SVC v1.3, Maturity Level 5, and is also ISO 9001:2008 & ISO 27001:2013 certified. Cigniti's test offerings include Quality Engineering, Advisory & Transformation, Next Generation Testing, and Core Testing. Over the last decade, Cigniti has helped Enterprises and ISVs build quality software while improving time-to-market and reducing cost of quality. Cigniti has translated its R&D into BlueSwan, a proprietary test platform comprising of 5 elements - Verita, Velocita, Cesta, Praxia, and Prudentia - which complement the existing QA and QE tools of enterprises. BlueSwan will help clients Align their Business Goals, Assure market leadership, and Accelerate their digital transformation journey. Cigniti has India's first of its kind Robotics Test Lab, a Mobile Cloud Test Lab with HP & Experitest, a Cloud-enabled Performance Test Lab, and an IoT & Smart Meter Lab. Gartner has positioned Cigniti as a "Niche Player" in 2016 and has been in the Magic Quadrant for 2 years in a row. Forrester cites Cigniti among the 9 services firms and systems integrators working to enable Quality at Speed. NelsonHall recognizes us as a 'Leader' in Overall, Pure-Play, Consulting & Digital market segments in NEAT 2016 and 2nd largest by headcount. Everest Group recognizes Cigniti as a Major Contender with a "Best in Class" rating for Buyer satisfaction in the PEAK Matrix™ for Independent Testing Services, while Forbes recognizes Cigniti as Asia's 200 best under-billion companies. Cigniti has been awarded a place on the Crown Commercial Service latest G-Cloud 6 framework for providing Lot 4: Specialist Cloud Services that will provide public sector enterprises better access to Cigniti's expertise. Cigniti is also a recipient of the prestigious Frost and Sullivan Customer Value Leadership Award for Global Automated Software Testing Services category consecutively in 2014 and 2015. Cigniti's CSR initiative, Project Cignificance, aims to impact 1 million+ lives through education as an enabler.

For Other Information
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